



## Pet Grooming Release Form Packet

This agreement is a valid, legally binding contract between Dreadlocks for Dingoes LLC (also referred to as DfD) and the dog owner (or custodian, collectively the "Owner"). The following is Dreadlocks for Dingoes current pet grooming release form. Please thoroughly read this document to ensure you are aware of our policies and procedures. If you have any questions or concerns regarding this agreement please do not hesitate to ask us for clarification.

*Please fill out **one form for each dog** so we may provide the best care possible. In case of any emergency, a signed Veterinarian Release Form is also necessary for our files. This form is included as part of this packet. Thank you.*

**Client Name:** Last \_\_\_\_\_ First \_\_\_\_\_

**Address:** \_\_\_\_\_ **City:** \_\_\_\_\_ **Zip:** \_\_\_\_\_

**Phone (H)** \_\_\_\_\_ **(C)** \_\_\_\_\_ **(W)** \_\_\_\_\_

**Email:** \_\_\_\_\_

**Pet Description:** Pet Name \_\_\_\_\_ Breed \_\_\_\_\_ Color \_\_\_\_\_

**Age:** \_\_\_\_\_ **Sex:** M  F  **Spayed/Neutered:** Y  N

**Approximate Weight:** \_\_\_\_\_ lbs. **Vaccinations up to date:** Y  N

**Has your dog ever been aggressive?** Y  N

**Pet has had no physical ailment or recent injury, initial** \_\_\_\_\_

**Please inform us of any past injuries so we can best care for your pet:** \_\_\_\_\_

This form will be kept on file and is valid for future appointments. Thank you for choosing Dreadlocks for Dingoes Pet Spa for your pets grooming needs. We pride ourselves on providing the best care for your best friend.

There are some policies Dreadlocks for Dingoes would like to inform you of, the owner, before grooming your pet: Sometimes grooming can expose or exacerbate a hidden pre-existing condition. Dreadlocks for Dingoes will always bring anything the groomer may find to the owner's attention. Severely matted pets may have skin damage that is exposed when the coat is removed. Dreadlocks for Dingoes has years of experience removing this type of "pelt" and will do so with the utmost care; however, we cannot be responsible for any such damage including but not limited to abrasions, hematomas, or rashes that may result. We cannot diagnose a condition, but may advise the owner to seek veterinary attention.

If your pet has any medical problems, Dreadlocks for Dingoes asks to be made aware of them (i.e. seizures, arthritis, collapsing trachea, etc.) so that the groomer may take whatever steps necessary to keep your pet



# Dreadlocks for Dingoes

Your Local Lov'n Pet Place



South Minneapolis: 5410 Penn Ave S / 612-920-3992

Saint Paul: 212 East 7<sup>th</sup> Street / 651-440-9813

comfortable. If your pet has any history of biting, Dreadlocks for Dingoes requires notification of this. The possibility of biting will not affect whether Dreadlocks for Dingoes may try to groom your pet, but it can help prevent injury. If your pet has some behavior issues, Dreadlocks for Dingoes will be happy to do what we can to help work through them. On occasion, we may add a hard to handle/overly aggressive or a rehabilitation fee.

**Aggressive Pets:** Due to the risk involved to both the pet and the employees of Dreadlocks for Dingoes the cost of grooming aggressive pets will vary from situation to situation; however, costs range from \$150-\$400. We do not base our decision of whether or not your pet is aggressive or hard to handle on grooming experiences at other establishments only on how your pet behaves here. We have found that this atmosphere is very different from other places and pets tend to respond well in our care. Please keep in mind the cost for sedation at a vet will range from \$200-\$300 plus the cost of the groom. At Dreadlocks for Dingoes we do not sedate and our cost includes rehabilitation for your pet. We hope to change the way your pet responds to grooming resulting in the removal of your pet from the "aggressive/hard to handle" status to the regular pricing ranges. At Dreadlocks for Dingoes we are extremely successful at accomplishing this with compassion and dedication. We hope you put your trust in us and we will continue to work with you and your pet unless we find it in the best interest of your pet to send him/her to a vet for sedated grooming. Keep in mind this has only been done three times in 20 years! In the event of a bite that results in emergency medical care please understand that the cost of care and any subsequent medical fees are the responsibility of the pet owner.

**Pick up:** Unless prior arrangements have been made, we ask you please pick up your pet in a timely manner. Day care fees will apply at the rate of \$1.00 per minute.

***Cancellations / No Shows: They happen and we understand schedules sometimes change. If you must cancel, we ask that you give us 24hr notice to avoid a \$50 cancellation fee and allow others to reserve that appointment space. No shows, result in an automatic charge to your credit card up to the amount of the groom. There is a \$37 fee for checks returned for insufficient funds.***

Although accidents are exceptionally rare, there is always some risk when working on a pet. Because of that, Dreadlocks for Dingoes would like to make you aware of our policies and procedures in the event of an incident. We promise to immediately report any incident that requires veterinary care to the owner, utilize first aid and if necessary, we will transport your pet to a veterinarian. Any veterinary bills will be the sole responsibility of the owner. Safety is our number one concern. We believe in honoring the trust you have given us by returning it to you. In the event of an emergency, we will attempt to contact the veterinary of your choice, however, the nearest veterinary hospital will be utilized if Dreadlocks for Dingoes determine that circumstances so dictate.

If we need to speak to your veterinarian, your signature gives permission for your vet to release information.

**Your pet's veterinarian:** \_\_\_\_\_ **at phone** (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

**Your Signature** \_\_\_\_\_ **Date** \_\_\_\_/\_\_\_\_/\_\_\_\_



South Minneapolis: 5410 Penn Ave S / 612-920-3992

Saint Paul: 212 East 7<sup>th</sup> Street / 651-440-9813

## Veterinarian Medical Emergency Release Form

This is a required form for all Dreadlocks for Dingoes participants receiving services.

Please fill out **one form for each dog** so we may provide the best care possible. In case of any emergency, a signed Veterinarian Release Form and Permission to Administer Medicine Form (if applicable) is also necessary for our files. Thank you.

### Owner Information Section:

Client Name: Last \_\_\_\_\_ First \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone (H) \_\_\_\_\_ (C) \_\_\_\_\_ (W) \_\_\_\_\_

Email: \_\_\_\_\_

Spouse's name: \_\_\_\_\_ Spouse phone: \_\_\_\_\_

Spouse's email: \_\_\_\_\_

Emergency Contact & Phone Number: \_\_\_\_\_

Secondary Emergency Contact and Phone Number: \_\_\_\_\_

Your Veterinarian Name \_\_\_\_\_ Vet Phone Number \_\_\_\_\_

### Dog Information Section:

Pet Description: Pet Name \_\_\_\_\_ Breed \_\_\_\_\_ Color \_\_\_\_\_

Age: \_\_\_\_\_ Sex: M  F  Spayed/Neutered: Y  N  Approximate Weight: \_\_\_\_\_ lbs.

Vaccinations up to date: Y  N  ; DHLPP (or similar)  ; Bordetella (kennel cough)  ; Rabies

Micro-chipped? Y  N  Chip# \_\_\_\_\_ Registry Company: \_\_\_\_\_

Is your dog licensed with the city? Y  N  License# \_\_\_\_\_

Does your dog need any medications? Y  N  (If 'yes', a Medication Authorization Form may be required)

What form of flea & tick control do you use? \_\_\_\_\_ Last date applied \_\_\_/\_\_\_/\_\_\_

Has your dog ever been aggressive? Y  N

Pet has had no physical ailment or recent injury, please initial \_\_\_\_\_ \*

Please inform us of any current or past injuries so we can best care for your pet: \_\_\_\_\_



# Dreadlocks for Dingoes

Your Local Lov'n Pet Place



South Minneapolis: 5410 Penn Ave S / 612-920-3992

Saint Paul: 212 East 7<sup>th</sup> Street / 651-440-9813

First and foremost, the safety and well-being of your pet(s) is of the highest importance. Insuring that your pet remains safe and well cared for is our first responsibility and as such we take it very seriously. We do our best to have our pet parents screen for pre-existing health conditions but some factors may be beyond our control. In the event that a medical emergency arises while a pet is at our facility or participating in a service that we provide it is imperative that we are immediately able to get them medical treatment at the closest available facility. We may need to notify the owners after we have secured a medical treatment center so as to avoid delays. Our goal is to get your pet medical attention as quickly as possible and avoid any distractions which may interfere with that process.

Therefore: I understand that in the event of a medical emergency, Dreadlocks for Dingoes, at its sole discretion, deems-it necessary to provide the attention of a licensed veterinarian, I authorize Dreadlocks for Dingoes to transport and seek medical attention at the closest available veterinary facility. I further agree that I am financially responsible for any medical treatment my pet(s) receives as a result of a medical emergency while attending services provided by Dreadlocks for Dingoes. I agree that Dreadlocks for Dingoes is released from all liability related to transportation to and from the vet and Dreadlocks for Dingoes is not in any way financially responsible for treatment given to my dog for sickness or emergency. If the cost of medical expenses is going to exceed \$\_\_\_\_\_, (*estimated medical expenses be determined by the attending veterinarian*) I wish to be contacted immediately before further treatment is given. **Initial** \_\_\_\_\_

**Owner (print)** \_\_\_\_\_ **Date** \_\_\_\_/\_\_\_\_/\_\_\_\_

**Owner Signature:** \_\_\_\_\_



**South Minneapolis:** 5410 Penn Ave S / 612-920-3992

**Saint Paul:** 212 East 7<sup>th</sup> Street / 651-440-9813

## CREDIT CARD SUBMITTAL FORM

Dreadlocks for Dingoes accepts VISA, MasterCard, Discover cards. Please complete the following information and submit this form with your Grooming Release Form(s). Do not send credit card information by email. You can drop it off at the store, mail, or call us and we can take the information over the phone.

**Card Number:** \_\_\_\_\_ **Expiration Date:** \_\_\_\_ / \_\_\_\_ / \_\_\_\_

(Check one): VISA     MasterCard     Discover

**Name on Card:** \_\_\_\_\_ **CVC** \_\_\_\_\_

**Billing Address:** \_\_\_\_\_ **City** \_\_\_\_\_ **State** \_\_\_\_\_ **Zip** \_\_\_\_\_

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_ / \_\_\_\_ / \_\_\_\_



# Dreadlocks for Dingoes

*Your Local Lov'n Pet Place*



South Minneapolis: 5410 Penn Ave S / 612-920-3992

Saint Paul: 212 East 7<sup>th</sup> Street / 651-440-9813

**Photography and Permission to Release:** Owner may grant permission to use photo and/or video of owner's dog for promotional purposes in print, media, television, Facebook or internet (DfD Web site) marketing. If any pictures or videos are taken of your pet may we use those images in our marketing efforts? Yes  No

**Right to Refuse Services:** Dreadlocks for Dingoes reserve the right to refuse to admit dogs that display aggression or appear to be in poor health.

**Amendments:** Owner agrees to the terms of Dreadlocks for Dingoes policies as they may be amended from time to time.

Owner (print) \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

Your Signature \_\_\_\_\_